

## PROFESSIONAL and EDUCATIONAL EXPERIENCE

for RHONDA L. FRANZEN, MPA, PHR

### PROFESSIONAL EXPERIENCE

#### **Casper College, Casper, WY**

##### **Interim Vice President of Administrative Services / 08/2025 – Present**

Direct all financial planning and fiscal operations, ensuring the long-term sustainability of the multi-million-dollar annual budget. This includes strategic oversight of procurement services to optimize institutional spend and ensure strict adherence to state and federal compliance standards. Oversee the physical plant, auxiliary enterprises, facilities scheduling and major maintenance programs, prioritizing capital construction projects to align with institutional goals. Manage investments, debt management, and insurance coverage to safeguard institutional assets.

#### **Casper College, Casper, WY**

##### **Director of Human Resources / 11/2016 – 07/2025**

Led HR functions for 600+ employees, overseeing compensation, benefits, payroll, employee relations, and strategic recruitment. Served as Deputy Title IX Coordinator, ensuring a safe and equitable campus environment. Provided oversight of organizational training and development initiatives and championed the addition of a cloud-based HR and talent management software suite for the organization.

#### **Banner/Wyoming Medical Center, Casper, WY**

##### **Risk Manager / Patient Safety Officer / 07/2014 – 11/2016**

Administered enterprise-wide risk management programs, reducing liability through proactive sentinel event investigation and patient safety goal measurements. Served as the primary point of contact for the organization's insurance renewals, assisted in managing claims as well as diverse insurance portfolios. Contributed to the Quality & Safety Committee, ensuring regulatory standards met all patient rights and environmental safety requirements.

#### **Wyoming Medical Center, Casper, WY**

##### **Senior Human Resources Coordinator / 02/2013 – 07/2014**

Promoted to manage a team of eight, driving project management and strategic department goals.

#### **Wyoming Medical Center, Casper, WY**

##### **Human Resources Representative / 12/2007 – 01/2013**

Managed FMLA, workers' compensation claims, workplace investigations for multiple sub-departments.

#### **Murdock Law Firm, PC, Casper, WY**

##### **Certified Legal Assistant / Office Manager / 01/2001 – 11/2007**

Directed office operations, staff hiring, and performance evaluations while managing complex litigation documentation and expert witness research.

### EDUCATIONAL EXPERIENCE

#### **Master of Public Administration (MPA)**

University of Wyoming, Laramie, WY 2021

#### **Bachelor of Science in Political Science**

University of Wyoming, Laramie, WY 1991